

SHIRES HEALTH LIAISON – PATIENT PARTICIPATION GROUP

Date: 27th June 2017

Chair: Kim Kirby

Present: Kim Kirby, Barry Henderson, Sandra Peake, Zoe Tennant

1. **Apologies:** Chris Wilson, Madeleine Mitchell, Ann Roper, Captain from Salvation Army
2. **Approval of Minutes:** 4th April 2017 - minutes approved by Kim, noted and to be confirmed at the next meeting
3. **Membership:** Sandra Frisby has resigned from the group and the position of vice chair, she has now moved out of the practice area. The group would like to express their thanks to Sandra.
4. **Friends & Family Test Results:** May 2017 – 17 responses – 11 extremely likely – no extremely unlikely.
5. **Comments via healthwatch** – Discussed, main theme is issues with obtaining appointments, the practice are aware of this and are trying to recruit additional staff, doctors, nurse practitioners and practice nurses without success. There is a national recruitment problem. The comment that relates to a specific patient – Zoe to contact healthwatch for the patient details and make direct contact with the patient.
6. **A.O.B.**

August Meeting: Cancelled due to holidays, Zoe will let everyone know.

Group Membership: Kim will invite the Captain from the Salvation Army to the next meeting. Sandra will speak to Tracey from the Christian Centre.

7. **Confidential Session:**

NEXT MEETING DATES:

8th August 2017

19th September 2017

31st October 2017

12th December 2017