

# SHIRES HEALTH LIAISON – PATIENT PARTICIPATION GROUP

## MINUTES

**Date:** 27<sup>th</sup> January 2015

**Chair:** Kim Kirby

**Present:** Kim Kirby, Ann Roper, Sandra Frisby, Barry Henderson, Zoe Tennant.

- 1. Apologies:** Apologies were received from Alan Barson, Sandra Peake and Christine Wilson.
- 2. Approval of Minutes 16<sup>th</sup> December 2014** – The minutes were agreed as a true record by Kim Kirby Barson and seconded by Zoe Tennant.
- 3. New Member:** Ernest Stockdale has completed the paperwork to become a virtual member. He is not available to attend meetings at the surgery. This request was agreed by the members present and he will be emailed copies of the agenda and minutes of future meetings.
- 4. Friends and Family Test:** Zoe discussed each response for the FFT. The results were excellent, the majority saying they would recommend the practice to their friends and family. This will be a standing item on future agendas.
- 5. Membership:** For future discussion – how could we increase the membership of the group, also to include someone from the Eastern European population.
- 6. Everybody Hurts:** Kim discussed the group she attends. Copies of the groups leaflet were circulated. Zoe will ensure this is advertised in the surgery.
- 7. Patient Representative Group and Networking Group:** Sandra Frisby has been attending these groups on behalf of the PPG, but wondered if any other members would be interested in attending.

### **NEXT MEETING DATES:**

Tuesday 10<sup>th</sup> March at 6pm

Tuesday 21<sup>st</sup> April at 6pm

Tuesday 9<sup>th</sup> June at 6pm

Tuesday 21<sup>st</sup> July at 6pm