

Online Medical Records Access

Statement of Intent

Practice contact details

Practice name: Shires Health Care

Address: 18 Main Street, Shirebrook, Mansfield, Notts, NG20 8DG

Telephone: 01623 742464

Email address: n/a

Website: www.shireshealthcare.co.uk

Current online patient services

GP system supplier – TPP SystemOne

GP system version –

New contractual requirements for 2015/2016 require all NHS General Practices to offer and promote the following by 31st March 2016:

This practice plans to offer the facility for patients to view online, export or print detailed coded information held in their own records from **31st March 2016**.

These dates are subject to the necessary NHS GP systems and software being available to the practice.

This practice currently offers the facility for patients:

- to book, view, amend, cancel and print appointments online
- to order online, view and print a list of their repeat prescriptions for drugs, medicines or appliances
- to view online, export or print summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient

We will publicise and promote our online services to our practice's patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group by **31st August 2015**.

For use on your practice website:

We currently offer the facility for ordering your repeat prescriptions & viewing allergies & adverse reactions online. This is via TPP SystemOne and using our website www.shireshealthcare.co.uk. If you do not already have a username and password for this system you will need to register for them either using our website or by calling into the practice to register in person.

Shires Health Care confirm that all systems are in place to allow patients to access booking appointments, ordering repeat prescriptions & view allergies and adverse reactions online.

We are working closely with our clinical software providers to develop appropriate systems for patients to request online access to their detailed coded records using a method that is secure and safeguards the best interests of the patient. We aim for this to be completed by 31st March 2016.